MS in Criminal Justice
Track 3: Business Administration
(Offered through the Wayne Huizenga Graduate School of Business and Entrepreneurship)

This track will provide specialization training in the issues of business administration, providing knowledge and skills to those who work in law enforcement and criminal justice agencies.

Specialty Track (15 credits):

**CJI 6310 21st Century Management Practices** (3 Credits)
Students will gain an understanding of leading state-of-the-art business theories and will be able to apply them to real-world situations. They will learn to understand and challenge the ideas of 20th century management thinkers, and to practice developing and challenging their own and applied models and paradigms.

**CJI 6320 Legal, Ethical, and Social Values of Business** (3 Credits)
Students will gain an understanding of the meaning and importance of the law, ethics, personal morality, and corporate social responsibility. They will exhibit moral, ethical, and socially responsible behavior, and will be able to analyze the business decisions from a legal, ethical, and social responsibility perspective.

**CJI 6330 Managing Organizational Behavior** (3 Credits)
Students will gain a working knowledge of how to manage personal, interpersonal, and group processes by having the interpersonal skills to assume responsibility for leading and promoting teamwork among diverse stakeholders. Students will learn to manage individual and group behaviors in improving organizational productivity and performance. Through experiential learning, students will learn to integrate home, work, and educational observations and experiences and to convert them into proactive practical applications for growth and renewal.

**CJI 6340 Managing Human Resources** (3 Credits)
Students will gain a working knowledge of planning, organizing, and managing human resource systems; and will gain hands-on abilities to design, direct, and assess human resource systems in enhancing relationships with internal and external customers, leading to organizational effectiveness.

**CJI 6350 Delivering Superior Customer Value** (3 Credits)
Students will learn to apply the customer-value paradigm in creating a market-driven culture that designs and delivers optimum long-term value to customers. They will examine strategies for optimizing and communicating customer value, measuring customer orientation, and building customer relationships; and will learn (using case analysis and exercises) how to blend the delivery of service and product quality with pricing strategies to maximize value.